

VOLLY Vibes

"We support, promote, value and encourage volunteering"

SUPPORTING OUR COMMUNITY - TAUTOKO TE IWI WHĀNUI



I cannot believe that we are almost at the end of May already. Life is so full here at Volunteering New Plymouth and that is great- however some things that I would like to achieve have not yet happened.

This week we have been privileged to host Honorable Peeni Henare our Minister of Community and Volunteering. We held a gathering of a few small organisations, this was at New Plymouth Surf Riders Club (what a great venue and they have become a new venue Sponsor). It was great to meet him and there were many meaningful conversations and he shared insights into the future of volunteering and what is currently happening with some of the schools and including volunteering into the curriculum as well as the work that he is doing with Dr Katie Bruce the new Chief Executive of Volunteering New Zealand. I am sure there will be new exciting things to come out of this connection.

What is coming up?

1) This week we have launched this year's Volunteer Recognition Awards applications- these close on May 24th, 2019, so please put your thinking cap on and get those nominations in. Categories are: Individual, Youth, Couple, Team, Long Service and Tuku Iho (three or more generations of one Family Whanau who volunteer - does not need to be for same organisation). This celebration is to be held on June 17th, 2019 with a new format, and is part of our National Volunteer Week activities.

2) Preparation for our #NVW2019 Whiria te tangata- weaving the people together National Volunteer Week Activities June 16th- 23rd, 2019

3) Training: June 6th, 2019 Health & Safety in the Workplace for Not for Profit Organisations and Clubs
August 8th, 2019 Advocacy Training. Venues to be confirmed.

Through the photos you will see some of the training sessions we have held in partnership with Taranaki Community Law and The Wheelhouse so far this year. I am also working on some new training sessions for later in the year- so if you have any topics that you are interested in or you are challenged by something that we can find a trainer for, please do not hesitate to contact me to discuss.

Some of the photos also highlight the activities we have been involving our youth in, these have been at YMCA, Sacred Heart Girls College with Boomerang Bags and our newly launched Volunteering Produce Bags. We have a great group of women who are home sewing Boomerang Bags and we had a morning tea to share ideas and a lovely catch up.

There are so many amazing groups out in our community and I am so privileged to meet and work with many of these organisations. The Multi Ethnic Extravaganza was where I met many new to me organisations and it was great to have our own stand again this year. Such a great event.

New Horizons Aotearoa does such great work with our Rangitahi as an after school programme in several of the schools. I was invited to the first day of the programme at Devon Intermediate in March and presented to Tim (one of the Mentors) with a 5 Year Certificate of Appreciation.



Volunteering brings with it a range of enjoyment, since last year I have picked up some mini volunteering roles - this is the way the future of volunteering is moving. This means many organisations that have relied on our older generation; who signed up to volunteer and have been there many years, are having to look at how they can adapt roles to utilise the skills of the new volunteers in a way that will work for both the organisation and the volunteers. We are working on bringing together some training on ways to manage these new changes.

We also have some more furniture to re-home as Taranaki Computer Access Centre Trust have relocated into the next door office (where Canteen was) so we will be posting photos soon in an email- so if you are looking for some office furniture-

send me an email with what you are looking for to manager@volunteeringnewplymouth.nz

Last but certainly not least we have our new website operational finally (www.volunteeringnewplymouth.org.nz)- the hot buttons are Home, About Us, Events and Workshops, Roles, Register, Links, Contact Us.

This is the start of the new look and features our last year's Recognition Awards Recipients photo. Currently we have a few roles and links- if you don't see your organisation there or you have Volunteer Roles that you would like us to list please contact us, so that we can put them up on the site- we have not had a big launch yet as there have been some teething issues that we needed to get sorted- it is coming.

We have had amazing support to get to this stage from our Web Developer Zhu Ming Lam and our volunteer IT Advisor James Reo. It is amazing how in today's world we can have work anywhere- Zhu Ming was in Nelson when we first started talking and is now in Rotorua and we met for the first time in February and continue to work together remotely- the new way of Volunteering.

Looking forward to catching up again soon
Kindest regards

Marie R
Marie Riordan, Manager



IN THIS EDITION:

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Could technology replace volunteer managers?



As technology becomes ever more integrated into our lives, and the pace of change grows faster and faster, where might this leave volunteer management?

In 2015, researchers at Oxford University and Deloitte announced that about 35% of current jobs in the UK are at high risk of computerisation over the next 20 years. In New Zealand the figure is even higher.

In the same year, Chartered Accountants Australia and New Zealand and the New Zealand Institute of Economic Research found that *“half of all jobs in New Zealand are at risk of being automated over the next two decades”*.

The BBC created an *online tool* (based on the UK research) to help people see if their job could be replaced by technology. Unsurprisingly, Volunteer Manager (or any variant thereof) did not appear in the list of selectable jobs. Human Resources Manager did though, and it showed a 32% chance of automation. Non-Governmental Organisation Officer was another category (charity / non-profit worker to you and me). That came back as a 97% chance of automation!

All of this got me thinking about people who lead and manage volunteer engagement. Could we be replaced by robots? After all, we're sometimes seen as people who simply implement and monitor systems and processes. Our colleagues perhaps see Volunteer management as easy, which is why it can be bolted on to another job quite comfortably

and still be done well. And conjuring volunteers out of thin air when needed, often at short notice, well that's just a piece of cake, isn't it?.

If that's how we're viewed, then perhaps it's no surprise that some might think Volunteer Managers could be replaced by robots- couldn't those last minute volunteers be 3-D printed instead?

Of course, volunteer management done well is about so much more than systems, processes and keeping a stock of deep-frozen, microwavable volunteers who can be thawed out at a moment's notice. What volunteer managers do is much more complex, more nuanced, more strategic and more based in reality than fantasy. It's a role that requires skills and abilities which mark out great leaders. As James Kouzes and Barry Posner say in the introduction to their book, *The Leadership Challenge*:

“To get a feel for the true essence of leadership, assume that everyone who works with you is a volunteer. Assume that your employees are there because they want to be, not because they have to be. In fact, they really are volunteers - especially those you depend upon the most. The best people are always in demand and they can choose where they lend their talents and gifts. They remain because they volunteer to stay.”

So, could volunteer management be done by robots? No, I don't think so. But I do think that we might have much work to do to convince people otherwise, demonstrating not only our skills, but how they mark us out as some of the most valuable roles in the non-profit sector workforce.

New Horizons Aotearoa - Ngā Ara Āmuri



New Horizons is a community project in its 5th year working with young people (rangatahi) from years 7 & 8 (eleven and twelve year olds). We provide mentorship and guidance to create opportunities for learning new skills and gaining confidence while realising possible future careers.

Our partner schools, Devon Intermediate, Coastal Taranaki and Manukorihi Intermediate pick 8 students who meet our criteria of at-risk and/or vulnerable who would likely benefit from a nurturing and encouraging programme working alongside great adults (mentors). All mentors are fully vetted and inducted into the programme to ensure a safe and uplifting environment. We utilise school's tech rooms starting straight after school and finish by 5pm one day a week for approximately 1.5 terms. In 2019, on the back our success, schools have asked us for 2 programmes a year extending our reach to more young people.

We utilise a building programme as the vehicle to bring rangatahi and mentors together where encouragement and praise are our tools for instilling confidence and pride. From an often hesitant start, we soon see rangatahi visibly growing in self-assurance.

Mentors derive significant pleasure from seeing rangatahi grow; we have one mentor who, in 2019, is in his 5th year of mentoring, another who did 3 years and most mentors from last year are returning again in 2019. We have several retired gentlemen from Jean Sandel Retirement Village helping out this year with others who have answered advertisements from Volunteer New Plymouth.

Last year we established a partnership with the Taranaki Mounga project building DOC 200 pest eradication boxes (traps). These boxes quickly proved to be a perfect product due to their simplicity- rats, stoats etc aren't fussy if an edge isn't perfectly straight. This opened up avenues for our rangatahi to connect with the ecological restoration industry providing fantastic opportunities to connect with the natural environment not normally accessed by them – evaluations have clearly shown that they loved last year's outing up the Stony River. In 2019, we are looking to build on partners in this industry to seek further opportunities for rangatahi to connect with other exciting opportunities

in our natural environment and realise the many employment opportunities that exist in this industry.

We are privileged to enjoy a partnership with Red Cross building 'buddy benches' donated to primary schools. Though a technical build, all our rangatahi are able to be part of fantastic presentations to recipient schools. This year we are thrilled to have been invited by Owae Marae to build/recreate their outdoor seating. This is a special and significant new partnership/relationship for New Horizons.

The most rewarding feature for us since our 2015 pilot, is seeing the success captured in participant, whānau and school evaluations. These unanimously show huge enjoyment by rangatahi while evidencing for whānau and schools the very noticeable lift in confidence, team work, peer/sibling relationships and general happiness.

With massive thanks to the Bishop's Action Foundation who have managed New Horizons since 2016, ICT Gateway, Logicamms, New Plymouth ITM Building Supplies, Red Cross Taranaki, Pepper Construction, Marfell Community Trust, Taranaki Mounga, Department of Conservation, partner schools, all our fantastic volunteer mentors and the TSB Community Trust for their ongoing support.

Check out our Facebook page for regular updates.

Kere Ell - Founder / Patron



What is Taranaki Computer Access Centre Trust: (TCACT)



TCACT is a community based project providing free computer training to all eligible clients to enhance their computer knowledge. Our friendly and patient tutors are available to train, mentor and guide clients to achieve their needs.

Brief History

TCACT was set up in August 2000 to provide free access to people who may or may not have their own computer and are beneficiaries, unemployed, with disabilities or are wishing to return to the workforce.

Since then we have expanded our training resources, knowledge and machines to suit our client's requirements. This includes social media such as Facebook, mobile phones, tablets, digital photography, email and the Internet and iPad, iPhone and Apple

Tutors provide one-on-one training for an hour, twice a week for those who require a personal tuition.

We also offer a training package called International Computer Driver's Licence (ICDL). It enables students to achieve an internationally recognised certification in Microsoft Office packaging.

How to learn more or to enrol

Anyone can enrol providing they are over the age of 16, a NZ Citizen or NZ Resident or Australian Citizen. Call into the centre anytime between usual business hours and we will help you decide on the best training option.

Our hours

Monday to Friday 9 am to 4 pm daily

Phone: 06 759 2149

Mobile: 022 165 3170

Email: ccac@xtra.co.nz

Level Two Devon Centre, 44 Liardet Street, New Plymouth



FREE TRAINING
Technology skills for life
Digital literacy for all

**OVERWHELMED BY NEW TECHNOLOGY?
NEED TO IMPROVE EXISTING SKILLS?**

WE OFFER

- Introductory level training
- Self-directed and self-paced
- Tutor support
- Sessions at times to suit you
- No exams
- Opportunities to practice new skills

WE TUTOR

- Software applications - Microsoft Word, Excel, PowerPoint, Publisher, Access
- Email
- Internet including online systems such as RealMe
- Digital photography
- Introduction to social media
- Introduction to mobile phone technology
- Tablet & laptop usage

**BRING YOUR OWN DEVICE OR USE OUR COMPUTERS
SET YOUR OWN PACE
FAST TRACK YOUR PROGRESS, OR TAKE IT MORE SLOWLY
IT'S UP TO YOU!**



WHAT IS THE ICDL? (INTERNATIONAL COMPUTER DRIVERS LICENCE)?

An intermediate-level certificate in computing that is recognised internationally. Free tuition and learning. Fee applicable for exams and certificate.

COURSES CONSIST OF MODULES

- Word Processing - Microsoft Word
- Spreadsheet - Microsoft Excel
- Computer Essentials
- Online Essentials
- Presentation - Microsoft PowerPoint
- Database - Microsoft Access
- Online Collaboration (Cloud)
- IT Security

TARANAKI COMPUTER ACCESS CENTRE

Visit or phone the centre to enrol

Level Two, Devon Centre, 44 Liardet St, New Plymouth
Monday to Friday 9am – 4pm (earlier & later appointments by arrangement)

P (06) 759 2149

M (022) 165 3170

E ccac@xtra.co.nz



To be eligible for all courses you must be over 16 years, a NZ Citizen or NZ Resident or Australian Citizen. If you do not meet these criteria please contact WITT. **0800 WITT NZ** (0800 948 869)

A project of the Taranaki Computer Access Centre Trust

Thankyou Payroll is a social enterprise that puts purpose and profit side by side. We provide free payroll intermediary services to small businesses and charities all over New Zealand by leveraging an IRD subsidy.

But we're so much more than just payroll.

We have a unique business model that makes payroll accessible to everyone. We give to Thankyou Charitable Trust who distributes grants to underserved postcodes around New Zealand. We have offices based in Wellington and Dunedin, full of passionate people who share our kaupapa.

We're carbon-neutral certified and take sustainability seriously, threading it throughout our business activities. Our extended whanau includes many doggos and wee ones, as well as our greater community of customers, Directors and shareholders. Without them, Thankyou Payroll would not be possible.

Being part of Thankyou Payroll means contributing to something bigger than just payroll. We love our mahi and believe in the power of business for good.

I have included this as I wanted to share the great find that our Board Treasurer introduced me to. This is such an amazing service and the staff are so incredibly helpful and genuinely friendly. I cannot speak highly enough of the experience I have had since changing over. It literally takes less than 5 minutes every fortnight to prepare the wages payments for two staff (if there are no changes and about 10 minutes if there are). So here is the link so that you can check it out. I am very happy to talk with you about this

<https://thankyoupayroll.co.nz/>



With thanks to our Sponsors/Supporters

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- DIA - Supporting Volunteer Fund (Funding)
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- Sport Taranaki (Training Venue)
- Blind Foundation (Event & Training Venue)
- The Wheelhouse (Event / Education Support)
- Taranaki Community Law (Education Sponsor)
- Events Pronto (Events Sponsor)
- New Plymouth Surf Riders Club (Venue)

Anzac Poem



Photos



Information Disclosure NP 11.04.19



Minister's Visit Group 14.05.19



Supporting our Muslim Whanau 22.03.19



MSD Expo 13.02.19



R & R Oakura 02.05.19



Safe space Paver 03.03.19