

WHĀNAU NEWS

***Family Works Taranaki
3 December 2021***

New beginnings...

Under New Management

This is our first newsletter in a few months and there have been a few changes here at Taranaki Family Works (TFW) which we would like to share with you in addition to providing an overview of our current services.

In early September I took up the role of Interim Manager. My background includes working across a range of sectors designing and implementing new services or reviewing all aspects of existing operations and setting them up for success.

It has been a pleasure to get to know the team here at TFW over recent months as we work together to improve how we work with clients and stakeholders, ensuring our team feel safe and supported in their mahi.

Key to my role will be connecting and engaging across the sector, to better understand how we can best play our part in the Taranaki ecosystem of providers. Please reach out if you would like

to connect, it would be great to hear from you at lisa.truill@psc.org.nz

Below is an overview of our services and it is noted where possible if we can also provide a service using Zoom. As our contracts allow we are happy to provide service in this way for those who may be compromised by transport, Covid alert levels or health issues.



Our Services

Strengthening Safety Services

For men, women and children in New Plymouth, Stratford and Hawera. TFW is contracted through Ministry of Justice to provide both Safety s and counselling services for men, women and children who are victims of family violence.

You can access free and confidential support through this program if:

- you're a victim of a charge related to family violence in a criminal court, or
- you've applied for a Protection Order through the Family Court and are waiting for a decision.



- Police can action a referral as a part of the above processes.

The program aims to help protected people understand family violence and the laws relating to it, to understand the effects of this violence on families, and to learn how to protect themselves from family violence in the future.

The Child safety program is specifically developed for children to help them understand and deal with family violence and its effects on them and the family. Although they cover very serious issues, these s are designed to be interactive and fun so that children feel secure and engaged in the sessions.

All the above services are available by phone, Zoom or face-to-face in New Plymouth or Stratford.

Non-Violence Programs (NVP)

(NVP) for men and woman in New Plymouth and Hawera.

This is a 1:1 program which includes assessment and a strengths based, cognitive behavioural approach to teaching new skills to manage emotions and change beliefs and attitudes that underlie abuse and violence. Practitioners also work with participants to ensure they have strategies in place to maintain positive changes.

Referrals: Ministry of Justice referred clients are respondents to a Protection Order who are required to undertake a assessment and attend a programs as directed by the Court. Department of Corrections also refers people to this program.

Non violence programs for adult men and woman are primarily delivered at 38 Liardet

Street, New Plymouth and some are delivered at Community corrections in Hawera.

Ministry of Justice referred clients can work over Zoom as necessary however currently Corrections referrals work in-person only at Liardet St Corrections in Hawera.

Family Works Dispute Resolution Service

Completing a resolution process is compulsory for people going to court to address family disputes in most situations, unless exempted. Anyone who is involved in a dispute* relating to care of their children can also access this service. Most of the time this is parents who are separating but sometimes it may involve extended family/whanau. We are exploring the potential to deliver this online over Zoom.

For more information about these services please visit www.resolutionservices.org.nz or call 0800 737 6583

*Urgent care of children matters must be directed straight to Court as usual.



Parenting Tamariki & Rangitahi

We offer parenting courses for parents of pre-school, primary school children and for parents of teenagers every school term.



These courses run each term on either Wednesday evenings or as block courses on a Saturday.

Please note that we do seek to complete a Parent Consultation prior to the parents being able to attend the course. Each course costs \$10 per person and registration is required. These courses are delivered in person only at this time however we are reviewing how we might also deliver online. We are exploring the potential to deliver these courses online.

For all of these services please see the attached flyer, call 06 7585037 or email familyworks-taranaki@psc.org.nz for further information and to enrol.

Growing Together

- Practical guidance and learning for parents of preschool and primary age children.

Negotiating the Minefield

- Practical guidance and learning for parents of teenage children.

Parenting through Separation

Parenting Through Separation is a free information which has been designed to help parents and caregivers to work out what's best for their children when separating.

Funded by the Ministry of Justice, Parenting Through Separation has been developed by professionals who specialise in helping families through separation. This course is delivered in collaboration by experienced facilitators from TFW and the Taranaki Community Law Centre.

Call 06 7585037 or email familyworks-taranaki@psc.org.nz for further information.

Personal identification such as a Drivers License or Passport must be provided for registration. This can be shared as a photo by text or email.

Subscribing to this newsletter

If you would like to subscribe to this newsletter please email familyworks-taranaki@psc.org.nz with the word Subscribe in the subject line and we will add your details to our distribution list. If you receive these newsletters and would prefer not to, please reply to this email with Unsubscribe.

We thank you and we would appreciate your support of our services by:

- placing flyers on your notice board
- discussing the relevant courses with your clients and encouraging them to attend

'Tis the season to be kind...

With the uncertainty and financial hardship that Covid brings we know this Christmas has potential to increase stress for many whanau.

Keep in mind that we have a range of fully funded counselling and parenting programme opportunities to support individuals, family/whanau and tamariki and rangatahi.

**Kia tupato, kia hari kirihimete
ki te katoa.**

